



Network Notification

Notice Date: June 8, 2018
To: Ohio Health Partners
From: CareSource®
Subject: Durable Medical Equipment (DME) Update

CareSource values your partnership, and as we continue to deliver operational improvements to our health partners, we want to share our recent progress on a durable medical equipment (DME) issue. Outstanding DME claims that are paying as purchase rather than rental are in the process of being corrected.

To ease your administrative burden, it is not necessary to resubmit claims for reprocessing, as that will result in a denial as a duplicate claim. Similarly, in these situations, filing an appeal is not necessary either. Your health partner relations specialist will communicate the estimated completion date for claims adjustments related to system updates and corrections.

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