



# NETWORK *Notification*

**Notice Date:** January 4, 2023  
**To:** CareSource PASSE Providers  
**From:** CareSource PASSE  
**Subject:** Ending of Open Network  
**Effective Date:** April 1, 2023

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**Attention: This notification has been revised. See updated [notification](#) dated April 7, 2023.**

## Summary

Effective April 1, 2023, providers must be contracted with CareSource PASSE™ in order to receive the benefits of being an in-network provider. To avoid claims denials and rejections, CareSource PASSE encourages providers to complete the contracting process.

## Impact & Importance

Providers who are providing emergency services or those providers covered under the Consent Decree will continue to receive 100% of Medicaid rates of the Arkansas Medicaid fee schedule. Reimbursement for Covered Services will be reduced to 90% of the Arkansas Medicaid Fee Schedule or the CareSource custom Home and Community-based Services (HCBS) Fee Schedule for out-of-network providers who are not providing emergency services or those providers not covered under the Consent Decree.

Prior authorization for **all** services (except emergency) will also be required for out-of-network providers effective April 1, 2023. Services rendered without proper authorization will not be paid.

## Questions?

For information about Prior Authorization requirements, visit the [Prior Authorization](#) section on the CareSource PASSE website.

To start the contracting process, visit the [CareSource PASSE website](#) for more information.

Providers can also call or email CareSource PASSE. The CareSource Health Partner team is available to assist you with the contracting process.

- Phone: **1-833-230-2100**
- Email: [Arkansas\\_Network@CareSource.com](mailto:Arkansas_Network@CareSource.com)

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