



Network Notification

Date: February 17, 2017

To: CareSource MyCare Providers

From: CareSource

Re: Frequently Asked Questions (FAQ) for Long Term Care Nursing Facilities

We have recently revised our Frequently Asked Questions (FAQs) for Long Term Care (LTC) nursing facilities. Please access the updated document using the link below.

<https://www.caresource.com/documents/mycare-long-term-care-ltc-nursing-facility-faqs/>

This document will answer the following key questions:

- When is a prior authorization from CareSource required?
- How are requests for prior authorizations made?
- What is the prior authorization process for Skilled Nursing Facility Admission?
- Who is responsible for requesting prior authorization Skilled Nursing Facility services?
- What is the process for Custodial (or long term care) Nursing Facility Stay Authorizations?
- What is a Level of Care?
- What information must be submitted to determine a Level of Care?
- When is a Level of Care required?
- Where do I find the Long Term Care Authorization number?
- What happens when the member exhausts their 100 day Medicare Skilled nursing benefit?
- How will Care Management interventions be addressed?

Thank you for your attention. Please call Health Partner Services at 1-800-488-0134 if you have additional questions.

H8452_OHPMC-0241