## Alexa, ask CareSource....

- How do I schedule a ride to urgent care
- When will my ride be here
- What's my member id
- Who is my case manager
- What is my plan
- When is open enrollment.
- Who is my doctor
- Why is Urgent Care charging me for a visit
- How do I see what doctors take my plan
- Am I covered
- What do I do if I lost my ID card
- How do I reach CareSource
- Do I have any prescription refills
- I want to change my doctor
- What is a prior authorization
- What is a referral
- When is flu season
- Are flu shots covered
- What is an Advance Directive
- What is an appeal
- What is a lap band
- What is care management
- What is Disease Management
- What is durable medical equipment
- What is Life Alert
- What is the Federal Poverty Level
- What is a formulary
- What is a Grievance
- What is a living will
- What is a durable power of attorney
- What is a Declaration of Mental Health Treatment
- What is Medicaid
- What is Medicare
- What is Medicare Part A
- What is Medicare Part B
- What is Medicare Part C
- What is Medicare Part D
- What is Medication Therapy Management
- What is a non-participating provider
- What is a Notice of Action

- What is Part two Consent
- What is a participating provider
- What is P. H. I.
- What is a primary care provider
- What is Sensitive Health Information
- What is a specialist
- What is specialty pharmacy
- What is a state hearing
- What is step therapy
- What is lock jaw
- What is an urgent care
- When was CareSource founded
- How many people are on CareSource
- How many people work at CareSource
- Where is CareSource located
- What is the CareSource Mission
- What is the CareSource Vision
- How do I apply for a job at CareSource
- What holidays does CareSource close for
- What is CareSource's mailing address
- What counties is CareSource in
- Is addiction treatment covered
- Is acupuncture covered
- Are midwife services covered
- Are nurse practitioners covered
- Are chiropractors covered
- What dental services are covered
- Are X-rays covered
- Is Family Planning covered
- Are pediatric exams covered
- Is Home Health Care covered
- Is hospice covered
- Are vaccines covered
- Are inpatient hospital services covered
- Are medical supplies covered
- Are substance use disorder services covered
- Are nursing homes covered
- Are maternity services covered
- Are out of network services covered
- Are prosthetics covered
- Are outpatient services covered

- Are over the counter meds covered
- Are pap smears covered
- Is physical therapy covered
- Are job physicals covered
- Are podiatrists covered
- Are mammograms covered
- Are prostate exams covered
- Are primary care providers covered
- Are prescriptions covered
- Are psychiatrists covered
- Is dialysis covered
- Is Residential treatment covered
- Is respite covered
- Are Title five services covered
- Are pain management services covered
- Are specialists covered
- Are vision services covered
- Are adult checkups covered
- Is speech therapy covered
- What are emergency services
- Are ambulances covered
- I want to order an ID card
- How do I know if my prescription is covered
- Is CareSource still open during the pandemic
- Can I still go to the store
- I think I may have contracted Coronavirus what should I do
- What is the corona virus
- Where can I learn more about the Coronavirus and how to protect my family
- Is COVID nineteen testing covered
- I need help with food due to the pandemic
- I lost my job due to COVID nineteen and need to file for unemployment
- Can I get early refills of my medications during the pandemic
- How does cholesterol affect diabetes
- What are the ranges for a one c for people with diabetes

- Do I still need to take my diabetes meds if I feel okay
- Why do I need medication to lower my cholesterol if I have diabetes
- What is diabetes
- Why do I feel depressed with my diabetes
- What is diabetes distress
- How often do I need to see my healthcare provider if I have diabetes
- Why do I need to get a flu shot if I have diabetes
- How are diabetes heart disease and stroke linked
- What are resources to help me understand my labs
- What are resources to help me understand my medications
- What are resources to help me learn more about the right foods to eat
- What resources are available to learn more about diabetes
- How will weight loss help my diabetes
- What is a diabetic eye exam
- How often do I need to get a diabetic eye exam
- How often do I need to have a diabetic foot exam
- How does smoking affect diabetes