

GA Marketplace Prior Authorization Report

Monthly Outpatient Prior Authorizations by Status

	Aug '21	Sep '21	Oct '21	Nov '21	Grand Total
Approved	567	538	581	497	2183
Denied	50	73	63	89	275

Monthly Outpatient Prior Authorization Denial Reasons

	Aug '21	Sep '21	Oct '21	Nov '21	Grand Total
Denied					
Medical Benefit					
Administrative Denial	0	3	2	8	13
Benefit Limit Exceeded	5	2	2	2	11
Exceeds Notification Limits	2	1	1	2	6
Medicaid Medical Necessity Not Established	0	1	0	0	1
Medicaid Non-Participating Provider	1	0	0	0	1
Medical Necessity Not Established	5	3	9	13	30
Medicare Non-Participating Provider	0	0	1	0	1
Non-Participating Provider	36	62	48	62	208
Not a Covered Benefit	1	1	0	2	4
Total	50	73	63	89	275

Monthly Appeal Rates

	Aug '21	Sep '21	Oct '21	Nov '21	Grand Total (Avg)
Total appeals processed					
Total appeals overturned					

Percentage of Outpatient Prior Authorization Turnaround Times

	Aug '21	Sep '21	Oct '21	Nov '21	Grand Total (Avg)
Expedited	58.3	44.1	30.8	31.7	41.2
Standard	95.4	96.5	91.7	96	94.9