

## Georgia Marketplace

### 2025 Transparency Act Prior Authorization Report

#### Monthly Outpatient Prior Authorizations by Status

|                 | JAN   | FEB   | MAR   | APR   | MAY   | JUNE  | JULY  | AUG  | SEPT | OCT   | NOV   | DEC   | YTD    |
|-----------------|-------|-------|-------|-------|-------|-------|-------|------|------|-------|-------|-------|--------|
| <b>Approved</b> | 1,223 | 1,204 | 2,427 | 3,191 | 2,146 | 1,134 | 1,393 | 1206 | 1293 | 1,543 | 1,442 | 1,382 | 19,584 |
| <b>Denied</b>   | 328   | 270   | 931   | 1,081 | 662   | 341   | 408   | 440  | 352  | 451   | 404   | 335   | 6,003  |

#### Monthly Outpatient Prior Authorization Denial Reasons (Medical Benefit)

|                                          | JAN        | FEB        | MAR        | APR          | MAY        | JUNE       | JULY       | AUG        | SEPT       | OCT        | NOV        | DEC        | YTD          |
|------------------------------------------|------------|------------|------------|--------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| <b>Administrative Denial</b>             | 0          | 0          | 5          | 7            | 5          | 0          | 5          | 0          | 3          | 1          | 2          | 5          | 33           |
| <b>Benefit Limit Exceeded</b>            | 0          | 0          | 11         | 0            | 0          | 0          | 9          | 0          | 0          | 0          | 1          | 0          | 21           |
| <b>Exceeds Notification Limits</b>       | 48         | 51         | 65         | 100          | 98         | 45         | 66         | 67         | 44         | 107        | 99         | 61         | 851          |
| <b>Medical Necessity Not Established</b> | 207        | 157        | 756        | 921          | 500        | 189        | 229        | 269        | 246        | 275        | 259        | 213        | 4,221        |
| <b>Non-Participating Provider</b>        | 68         | 59         | 90         | 53           | 53         | 94         | 98         | 98         | 51         | 65         | 38         | 54         | 821          |
| <b>Not a Covered Benefit</b>             | 4          | 3          | 4          | 0            | 6          | 13         | 1          | 5          | 8          | 3          | 5          | 2          | 54           |
| <b>Other</b>                             | 1          | 0          | 0          | 0            | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 2            |
| <b>Total</b>                             | <b>328</b> | <b>270</b> | <b>931</b> | <b>1,081</b> | <b>662</b> | <b>341</b> | <b>408</b> | <b>440</b> | <b>352</b> | <b>451</b> | <b>404</b> | <b>335</b> | <b>6,003</b> |

#### Percentage of Outpatient Prior Authorization Turnaround Times

|                  | JAN   | FEB   | MAR   | APR   | MAY   | JUNE  | JULY  | AUG    | SEPT   | OCT    | NOV   | DEC   | YTD   |
|------------------|-------|-------|-------|-------|-------|-------|-------|--------|--------|--------|-------|-------|-------|
| <b>Expedited</b> | 95.8% | 98.3% | 99.5% | 98.5% | 96.7% | 95.5% | 96.3% | 99.45% | 96.76% | 97.5%  | 97%   | 96%   | 97.3% |
| <b>Standard</b>  | 97.8% | 100%  | 99.7% | 100%  | 99.7% | 99.2% | 99.5% | 99.29% | 99.66% | 98.89% | 98.7% | 98.5% | 99.3% |