Notice Date: February 1, 2021
To: Georgia Marketplace Providers
From: CareSource
Subject: Eviti Provider Training
Effective Date: February 15, 2021

Summary

Remember – beginning on February 15, 2021, there will be a change of process for initiating oncology pre-certification requests for CareSource Marketplace members.

Impact

Eviti Connect electronically connects CareSource and oncology practices for the authorization of oncology treatment plans in real-time, validating cancer treatment decisions with evidence-based medicine before treatment begins. The automated process reduces the administrative time involved in obtaining and providing authorizations at the drug level and assures appropriate reimbursement at the regimen level, aligning all parties around value-based oncological care.

Importance

All oncology treatment plans (i.e., chemotherapy and supporting medications) will need to be submitted to NantHealth via their web portal, Eviti Connect, which will expedite approval of any chemotherapy or supportive medications that require prior authorization.

New to Eviti Connect?

Training courses are available so your office can learn how to get the most from this program.

Available Training Windows:
February 2, 2021, 2 p.m. EST
February 4, 2021, 11 a.m. EST
February 9, 2021, 2 p.m. EST
February 11, 2021, 11 a.m. EST

These sessions are web-based, instructor-led trainings that will guide you through the process of creating an account and submitting treatment plans. Anyone in your office responsible for seeking treatment authorization or reimbursement should plan to attend one of these sessions.

To register, just send an email to training@nanthealth.com and indicate which training session you wish to attend and the number of attendees (if more than one) from your office who will participate. We will respond with details for that web training session – including a toll-free phone number and a link to the web portion of the conference.

PARTNER with PURPOSE

Please keep the registration email so you will have a link to the web conference and the call-in number for the session in which you will be participating.

You can also access Eviti's online help pages and pre-recorded trainings at https://help.eviti.com.

About Eviti Connect web portal
Using the Eviti Connect web portal is the fastest and most efficient way to initiate requests for treatment authorization.

Typically, treatment entry takes less than 15 minutes and treatments that comply with evidence-based standards and CareSource plan language will receive an "Eviti code," indicating that CareSource is sending an approval letter. In some cases, you may even receive an Eviti code instantly.

If you do not receive an Eviti code instantly, Eviti's Medical Office is able to review and discuss the treatment with your office before referring it to CareSource for final determination. All determinations will be returned within 48 hours (24 hours for urgent cases).

You can create an account and submit your treatment plans through the Eviti web portal:

https://connect.eviti.com/Connect

To provide additional information or obtain support:

PHONE: 1-888-482-8057
EMAIL: clientsupport@nanthealth.com

Questions?
We are here to help!

In addition to the training sessions listed above, we encourage you to contact your provider representative for additional information, support, and training resources.

GA-EXC-P-407049