



NETWORK Notification

Notice Date: February 3, 2026
To: Georgia Marketplace Providers
From: CareSource
Subject: Evaluation and Management (E&M) Consultation Codes
Effective Date: March 1, 2026

Summary

Effective March 1, 2026, CareSource will discontinue the acceptance of consultation codes (CPT codes 99242-99245 and 99252-99255) for billing. Providers are required to transition to Evaluation and Management (E&M) codes to ensure compliance with Medicare guidelines and to facilitate proper reimbursement for services rendered.

This change is mandated by the Centers for Medicare & Medicaid Services (CMS), which has determined that consultation codes are non-covered services. As a result, claims submitted with these codes will be denied.

Impact

Claim Denials: Claims submitted with consultation codes will be denied, necessitating resubmission with appropriate E&M codes. This may impact cash flow and revenue cycle management for practices.

Compliance with Medicare Guidelines: Aligning with CMS directives helps ensure that CareSource remains compliant with federal regulations, reducing the risk of audits and penalties.

Operational Adjustments: Providers will need to review and adjust their billing practices, which may require staff training and updates to billing systems to accommodate the new coding requirements.

Importance

This change ensures compliance with Medicare regulations, improves billing accuracy and enhances the overall efficiency of the claims process. By transitioning to E&M codes, providers can improve their chances of timely reimbursement and maintain a high standard of care for patients.

Questions?

Please contact Provider Services at **1-833-230-2101**, available Monday through Friday from 8 a.m. to 6 p.m. Eastern Time (ET).

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