



**Re: Continuous Glucose Monitor (CGM) Medical Benefit Change Effective October 1, 2021**

Dear Health Partner,

We are dedicated to partnering with you in the most effective way to manage our members' care. That is why we are writing to tell you that on October 1, 2021, the Continuous Glucose Monitor (CGM) will only be covered under the pharmacy benefit. FreeStyle Libre is our preferred CGM and members can receive their monitor and supplies at any in-network pharmacy. We encourage you to actively work with your CareSource patients in advance of the effective date above to ensure a smooth transition.

**What you should know:**

We know patient care is of the utmost importance to you. We are notifying our members of this change to help ensure their treatment plan is maintained. We have asked our members to contact their prescriber if they have questions.

We recognize each patient is unique and we appreciate your partnership in making this a successful transition. We are here to help you with any questions. Call the **CareSource Pharmacy Services Department at 1-833-230-2155**. The Department is open Monday through Friday, 7 a.m. to 7 p.m.

Thank you for being a CareSource Health Partner.

Sincerely,

CareSource RxInnovations

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