

ACT NOW to Stay with CareSource!

CareSource cares about you. Our mission is to help you stay healthy. We want you to stay a CareSource member. You may need to renew your Medicaid benefits with your local county Division of Family and Children Services (DFCS) office. **You will lose your health care benefits if you do not renew before your deadline.**



We're happy to have you as part of the CareSource family

We look forward to continuing to serve you. Our mission is to make a lasting difference in our members' lives by improving their health and well-being. **CareSource is Health Care With Heart.**



Don't Risk Losing Your CareSource Health Care Coverage



How to Renew Your CareSource Benefits

DFCS will review members to see if you are still eligible for Medicaid. This happens at least once each year. You will get a packet in the mail when it is time to renew your coverage.

Have you moved recently?

Make sure DFCS has all your up-to-date information. They need it to send your renewal information to you. If they cannot contact you, you could lose your benefits.

Renew your coverage and check your information in one of four ways:

- 1 Online:** Go to gateway.ga.gov/access and click on “*Manage my Account/Login.*”
- 2 Phone:** Call DFCS at 1-888-GA-Enroll (1-888-423-6765) (TTY: 1-800-255-0556 or 711).
- 3 In Person:** Visit your local county DFCS office. Find the address at: dfcs.georgia.gov/locations.
- 4 Mail:** Fill out the form and mail it back right away to DFCS. Find the address at: dfcs.georgia.gov/locations.

Have questions?

Call your local DFCS office. Find the contacts at: dfcs.georgia.gov/locations.

Please note that CareSource cannot handle your renewal. It must be handled by your local DFCS office.

Don't Lose Your Extra Benefits

We don't want you or your family to lose the extra benefits you have as a CareSource member.

With CareSource, you get more:



Dental Benefits

- Exams, cleanings, X-rays, fillings, deep cleanings and more.
- Braces for kids to age 20 and must be medically needed.
- For children, a special “SmilePack” of goodies.
- Other dental adult care.



Vision Benefits

- Yearly eye exams.
- \$75 towards contacts or glasses of your choice.



Free Help for Adults with CareSource JobConnect™

- FREE GED test.
- FREE rides to jobs, food, education and more.
- FREE Smartphone with unlimited talk and text.



Free Rewards

- CareSource MyKids: You and your child from newborn to 17 years old can earn up to \$450* in rewards.
- MyHealth Rewards: Adults ages 18 and older can earn up to \$360* in rewards.



Health Rewards

- Kids, adults, pregnant moms and babies up to 15 months.
- Use rewards for online shopping: personal care items, school items, fitness items and MORE*.

*Participating clubs only.



Free Mobile App

- ID card, doctor lookup and MORE.



TelaDoc®

- Talk to a doctor 24 hours a day, 7 days a week by phone or web video.

