



P.O. Box 8738
Dayton, Ohio 45401-8738

Planning For Healthy Babies®
Important Plan Information



MEMBER ID CARDS

This ID card shows you are a Planning for Healthy Babies (P4HB®) CareSource enrollee. Always show your ID card to health care providers before you get care. Check the card to make sure it is correct.

Please call Member Services at **1-855-202-0729 (TTY: 711)** if you have any questions.

Thank you.





Member ID: 123455676

Effective Date: 07/01/2017

Member: Mary Doe

Primary Care Provider:

John Doe
12345 Main Street
Atlanta, Georgia 30307
1-404-555-1213

PCP After Hours: 1-404-123-1234

Member Services: 1-855-202-0729 (TTY:1-800-255-0056 or 711)



RxBIN - 003858
RxPCN - MA
RxGRP - RXINN01



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IN CASE OF EMERGENCY, CALL 911 OR GO TO THE NEAREST EMERGENCY ROOM (ER). ONLY P4HB® EMERGENCIES ARE COVERED UNDER THIS P4HB® PLAN.

PHARMACIST: 1-800-416-3630

PROVIDERS: 1-855-202-1058

GEORGIA CRISIS AND  715-4225

CARESOURCE24® N  844-206-5944 (TTY: 711)

Mail claims to:

CareSource, Attn: Claims Department
P.O. Box 803, Dayton OH 45401


CareSource.com GA-MMED-2987

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CARESOURCE24® N  844-206-5944 (TTY: 711)

Mail claims to:

CareSource, Attn: Claims Department
P.O. Box 803, Dayton OH 45401

CareSource.com GA-MMED-2987

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P.O. Box 803, Dayton OH 45401

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P.O. Box 803, Dayton OH 45401

CareSource.com GA-MMED-2987



Thank you for being with **CareSource!**

What's included in this booklet

It is our goal to improve your health and well-being. We know life is busy. We are here to make things simpler. You deserve more. You deserve Health Care With Heart®.

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Contact Us

Have questions?

Call Member Services at **1-855-202-0729 (TTY: 711)** Monday through Friday, 7 a.m. to 7 p.m. We are ready to help you:

- Get a new ID card
- Change the PCP on your ID card
- Make appointments with your providers
- Get a printed copy of your Enrollee Handbook or Provider Directory
- Answer any questions

If you do not understand something, call us at **1-855-202-0729 (TTY: 711)**. We can explain it in English or in another language. If you have problems seeing or hearing, we can help. This is all at no cost to you.



Quick Start Steps

Here is how to get started.



1. Check your CareSource P4HB® Enrollee ID card.

Your ID card is in this booklet.



2. Learn about your benefits.

Read this booklet for a quick overview of your health care benefits. You can also visit [CareSource.com/ga/plans/planning-for-healthy-babies](https://www.caresource.com/ga/plans/planning-for-healthy-babies).



3. Keep your current treatment plans and care.

If you are being treated for a health issue, call us. We can help you keep your care.



4. Set up a CareSource MyLife account.

Access your CareSource account on the go. Log in to **MyLife.CareSource.com** to view your benefits, see your claims, and get health tips and support tailored to you. Or download the mobile app in the App Store® or Google Play®.



5. Complete your Health Needs Assessment (HNA).

We want to help you stay healthy. The HNA is a simple way to take control of your health and helps us find the right support for you. Plus, you can earn rewards when you complete the HNA.

Scan the QR code or visit **MyLife.CareSource.com/Assess**.



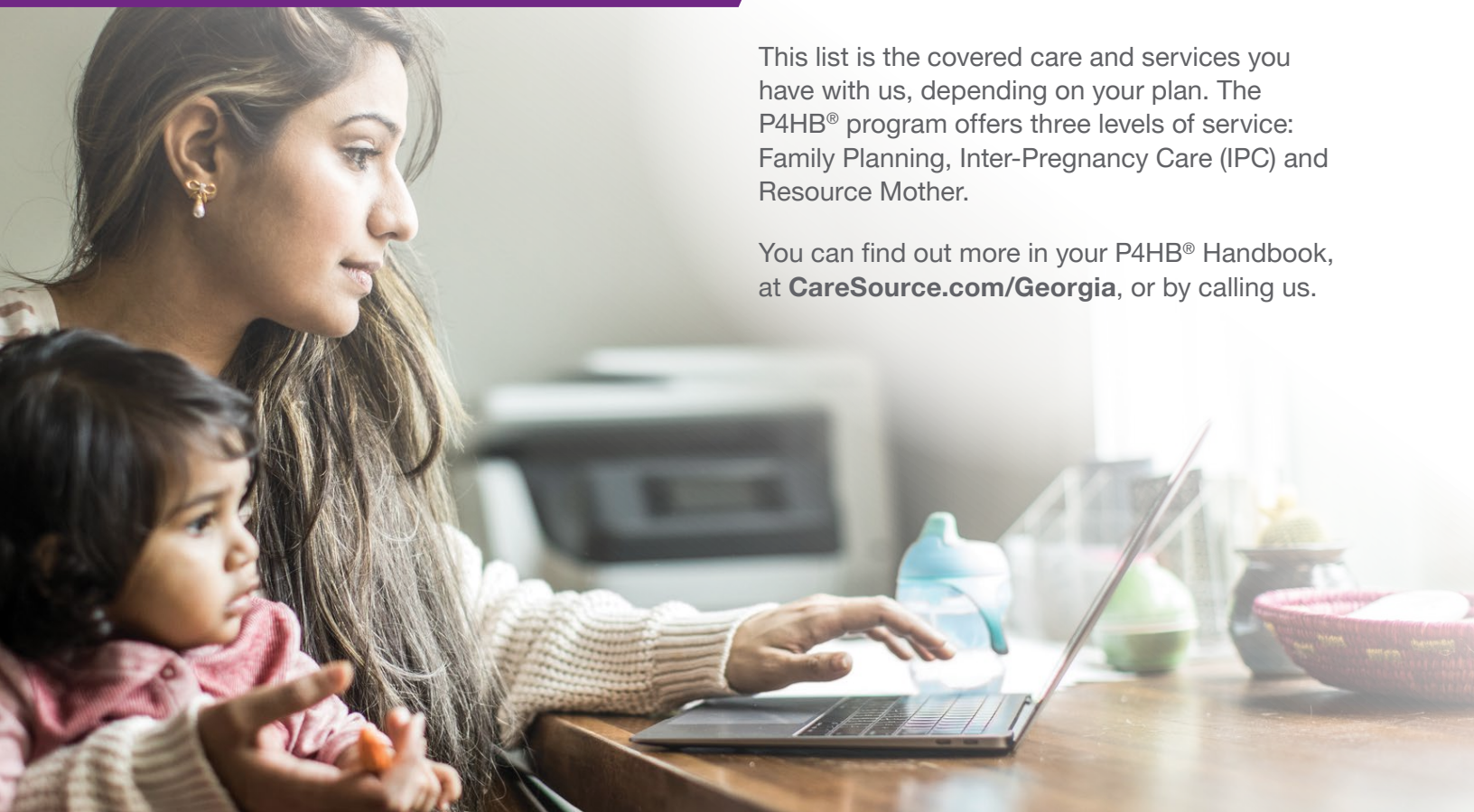
7. Get a printed copy of your P4HB® Handbook or Provider Directory.

You can ask for the P4HB® Handbook and Provider Directory in paper form. This is at no cost to you. Please see the postcard in this booklet. There is no postage needed. You can also call us to get these mailed to you.

Plan Details

This list is the covered care and services you have with us, depending on your plan. The P4HB® program offers three levels of service: Family Planning, Inter-Pregnancy Care (IPC) and Resource Mother.

You can find out more in your P4HB® Handbook, at **CareSource.com/Georgia**, or by calling us.





Family Planning

Planning for
Healthy Babies®

Family Planning



Find a Doctor

Choose a Family Planning provider if one is not listed on your ID card. This is a provider that offers services related to family planning. If you need to choose or change your Family Planning provider, visit **findadoctor.CareSource.com**.

If you need to see a primary care provider (PCP), not covered under P4HB®, visit Georgia Association for Primary Health Care at georgiapca.org.

You can also call us for help finding a provider.



Prescriptions

Family Planning covers birth control, folic acid and/or a multi-vitamin with folic acid and select vaccines.





Covered Services

These benefits are covered for you:

- Family planning annual exams
- Follow-up family planning visits
- Contraceptive (birth control) services and supplies
- Pregnancy tests and pap smears
- Testing, medicine and follow-up care for sexually transmitted infections (STIs) found during a family planning exam (does not include HIV/AIDS and hepatitis)
- Tubal ligation (sterilization)
- Family planning pharmacy visits
- Counseling and referrals to social services and primary health care providers
- Vitamins/folic acid
- Select immunizations for those ages 19 and 20. 18 year olds receive vaccines at no cost.
- Limited inpatient and emergency room (ER) services related to Family Planning and/or complications only.
- Transportation (rides): Call MTM **1-866-733-8997 (TTY: 711)** for details.



Interpregnancy Care and Family Planning

Planning for
Healthy Babies®

InterPregnancy Care and Family Planning (IPC)



Find a Doctor

Your PCP will serve as your primary way to get needed services. If you want to change your PCP, visit **findadoctor.CareSource.com**. You can also call us.



Prescriptions

IPC covers birth control and other limited prescription drugs. Check to see if your prescriptions are covered. Go to **CareSource.com/Georgia** and click *Find My Prescriptions*.





Covered Services

These benefits are covered for you:

- Family planning initial exam and annual exam
- Follow-up family planning visits
- Contraceptive (birth control) services and supplies
- Pregnancy tests and pap smears
- Testing, medicine and follow-up care for sexually transmitted infections (STIs) found during a family planning exam (does not include HIV/AIDS and hepatitis)
- Counseling and referrals to social services and PCPs
- Tubal ligation (sterilization)
- Family planning pharmacy visits
- Vitamins/folic acid
- Select immunizations (shots) for those ages 19 and 20. 18 year olds get vaccines at no cost.
- Primary care: five office/outpatient visits
- Management and treatment of chronic diseases by a PCP only
- Substance use disorder treatment: detox and intensive outpatient rehabilitation (rehab)
- Case management, including Resource Mother outreach
- Limited dental services
- Prescription drugs for chronic diseases (non-family planning)
- Non-emergency transportation (rides)
- Limited inpatient and ER services related to family planning services and/or complications only
- Transportation (rides): Call us at **1-855-202-0729 (TTY: 711)** for details.



Planning for
Healthy Babies®

Resource Mother Outreach

Resource Mother



Find a Doctor

Primary care services are not covered through Resource Mother under the P4HB® program. You have primary care coverage through the women's Medicaid/PeachCare for Kids® benefit.



Prescriptions

Contraceptives and prescription drugs are not covered through Resource Mother under the P4HB® program. You have coverage under the Medicaid/PeachCare for Kids® benefit.





Covered Services

Resource Mother gives you Care Management services, such as:

- Help dealing with health care and social needs
- Referrals to social services in your area
- Counseling services
- Help getting needed medication
- Links to community resources for mothers
- Transportation (rides): Call Member Services **1-855-202-0729 (TTY: 711)** for details.

Your Care Team member will help set up your care. They will review your care plan as needed. Medical services are covered under your Medicaid benefit plan. Contact Georgia Medicaid at 1-877-423-4746 or dch.georgia.gov to find out about your benefits.



Services Not Covered

CareSource and the P4HB® program cover only the services listed in the covered services sections. All other services are not covered. Some examples of services and benefits not covered are:

- Chiropractic (back doctor) services.
- Abortions (ending pregnancy) or abortion-related services.
- Partial dentures.
- Disposables (throwaways) like diapers, cotton or bandages.
- Cosmetic surgery.
- Experimental (trial) and investigational items.
- Hysterectomy (removal of the uterus).
- Inpatient and ER visits for services unrelated to a family planning related service and/or complications such as broken bones.



Handbook and Provider Directory Request Cards

Want a Printed Copy of the Enrollee Handbook or Provider Directory?

Tear off the card(s) and drop in the mail. We will mail you an Enrollee Handbook or a Provider Directory. This is at no cost to you.



PLEASE TEAR OFF THIS CARD AND DROP IN THE
MAIL FOR A PRINTED **PROVIDER DIRECTORY**.

We will also send you them in:

- A different language
- Large print
- Audio

Let us know, call **1-855-202-0729 (TTY: 711)**.



Thank you for your request.



FOR CARESOURCE
USE ONLY



BUSINESS REPLY MAIL

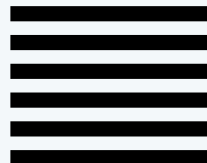
FIRST-CLASS MAIL

PERMIT NO.91

PLANO TX

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



CARESOURCE
PO BOX 940569
PLANO TX 75094-9818



PLEASE TEAR OFF THIS CARD AND DROP IN THE
MAIL FOR A PRINTED **HANDBOOK**.

We will also send you them in:

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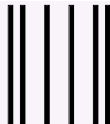
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