

## Member Handbook Transportation Update

Information has changed since your Member Handbook was printed and posted on [CareSource.com](http://CareSource.com).

**Starting April 1, 2026, transportation to medical services covered by Medicaid will be provided by Verida.**

To get a free ride to your health care visit, please call Verida at the number listed below for your county.

Area	Company/Phone Number	Counties
North	Verida <b>Toll free:</b> 1-866-388-9844	Banks, Barrow, Bartow, Catoosa, Chattooga, Cherokee, Cobb, Dade, Dawson, Douglas, Fannin, Floyd, Forsyth, Franklin, Gilmer, Gordon, Habersham, Hall, Haralson, Jackson, Lumpkin, Morgan, Murray, Paulding, Pickens, Polk, Rabun, Stephens, Towns, Union, Walker, Walton, White, and Whitfield
Atlanta	Verida <b>Toll free:</b> 1-866-388-9844 <b>Local:</b> 404-209-4000	Fulton, DeKalb, and Gwinnett
Central	Verida <b>Toll free:</b> 1-888-224-7981	Baldwin, Bibb, Bleckey, Butts, Carroll, Clayton, Coweta, Dodge, Fayette, Heard, Henry, Jasper, Jones, Lamar, Laurens, Meriwether, Monroe, Newton, Pike, Putnam, Rockdale, Spalding, Talfair, Troup, Twiggs, and Wilkinson
East	Verida <b>Toll free:</b> 1-888-224-7988	Appling, Bacon, Brantley, Bryan, Bulloch, Burke, Camden, Candler, Charlton, Chatham, Clarke, Columbia, Effingham, Elbert, Emanuel, Evans, Glascock, Glynn, Greene, Hancock, Hart, Jeff Davis, Jefferson, Jenkins, Johnson, Liberty, Lincoln, Long, Madison, McDuffie, McIntosh, Montgomery, Oconee, Oglethorpe, Pierce, Richmond, Screven, Taliaferro, Tattnall, Toombs, Treutlen, Ware, Warren, Washington, Wayne, Wheeler, and Wilkes
Southwest	Verida <b>Toll free:</b> 1-888-224-7985	Atkinson, Baker, Ben Hill, Berrien, Brooks, Calhoun, Chattahoochee, Clay, Clinch, Coffee, Colquitt, Cook, Crawford, Crisp, Decatur, Dooly, Dougherty, Early, Echols, Grady, Harris, Houston, Irwin, Lanier, Lee, Lowndes, Macon, Marion, Miller, Mitchell, Muscogee, Peach, Pulaski, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Talbot, Taylor, Terrell, Thomas, Tift, Turner, Upson, Webster, Wilcox, and Wort

Please call at least three days before your visit to schedule a ride. You can get a free ride to your doctor, pharmacy, dentist, or a specialist.

Learn more about transportation on page 20 and 21 of your Member Handbook.

Questions? Call Member Services at **1-855-202-0729 (TTY: 711)**. We are open Monday through Friday, 7 a.m. to 7 p.m. Eastern Time.

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