

NETWORK Notification

Notice Date: April 7, 2022

To: CareSource Georgia Medicaid Providers

From: CareSource

Subject: Maintaining Provider Information in GAMMIS

Summary

This is a reminder of CareSource's policy, in conjunction with <u>Georgia Department of Community Health (DCH) policy</u>. DCH requires provider information be maintained and updated in the Georgia Medicaid Management Information System (GAMMIS).

Impact

Any National Provider Identifier (NPI) or Medicaid ID reported on a claim must be reported to GAMMIS. Claims submitted to CareSource with non-credentialed NPIs (Billing, Attending, Ordering, Referring, Rendering and Prescribing) will be denied. You can enroll providers with Gainwell here: www.mmis.georgia.gov

Importance

It is important for providers to understand the implications of failing to enroll in Medicaid. If you are a provider described above including physicians, other practitioners and facilities who render services to Medicaid beneficiaries, your claims will **not** be paid for such items or services unless you enroll in Medicaid and your NPI number is included on the claim submitted to CareSource by the rendering provider.

Questions?

If you have questions regarding claim denials, please contact Provider Services at **1-855-202-1058**.

New Training Available - Provider Satisfaction Survey!

View the latest training in the CareSource Provider Education series to learn more about the provider satisfaction survey and how we use the results to improve performance and relationships with our providers. Visit **CareSource.com** > Providers > Education > <u>Training and Events</u> to view this 3-minute video.

GA-MED-P-1048268 DCH Approval: 3/29/2022