

Care Source NETWORK Notification

Notice Date: June 15, 2022

Georgia Medicaid Providers To:

CareSource From:

Subject: **Upload Claim Submissions Seamlessly in Provider Portal**

Summary

Rather than submit paper claims via mail, providers can upload UB04 and HCFA claims using the new feature in the Provider Portal on the CareSource website. This feature offers a great deal of advantages for providers and makes submitting claims easier than ever.

Impact

Submitting claims through the Provider Portal offers the following benefits:

- Ability to upload completed paper claims for processing.
- Faster claim processing and claim status.
- Reduced Administrative costs.
- Reduced probability of errors or missing information.
- Minimal staff training or cost.

You can access the CareSource Provider Portal at CareSource.com > Login > Provider Portal. Simply enter your username and password (if already a registered user) or submit your information to become a registered user.

Providers still have the option to send claims electronically with a clearinghouse, as well as set up electronic funds transfer (EFT) for payment. More information can be found in the Provider manual.

If you have questions or would like to know more Provider Portal claims submission, please contact Provider Services at 1-855-202-1058.

New Training Available – Access and Availability overview!

"Assignment" and "attribution" are terms that refer to the association between members and providers, but they are not interchangeable. CareSource has prepared a summary document to define these terms and describe the attribution process. Visit CareSource.com > Providers > Education > Training and Events to view this flier.

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