



NETWORK *Notification*

Notice Date: November 13, 2023
To: Georgia Medicaid Providers
From: CareSource
Subject: Public Health Emergency Ending – Update to Member Benefits

Summary

Effective May 11, 2023, the Department of Health and Human Services (HHS) ended the Public Health Emergency for COVID-19. Beginning Oct. 12, 2023 CareSource will remove certain benefit flexibilities that were implemented during the pandemic to support members.

Impact

Prior Authorization – CareSource will no longer waive copays for copay applicable services. Providers may need to start collecting copays from members effective Oct. 12, 2023 for copay applicable services.

Importance

CareSource continues to monitor federal and state guidance in response to COVID-19 trends. The updates to benefits and rates help ensure the appropriateness of services and prescriptions. For more information on the ending of the Public Health Emergency, please view the [Fact Sheet: COVID-19 Public Health Emergency Transition Roadmap](#) from HHS.

Questions?

We thank our providers for your partnership in caring for our membership throughout the pandemic. Please contact Provider Services at **1-855-202-1058**, Monday through Friday from 7 a.m. to 7 p.m. Eastern Time (ET) if you have any questions.