



NETWORK Notification

Notice Date: May 22, 2023
To: CareSource Georgia Medicaid Dental Providers
From: CareSource
Subject: Clearinghouse New Payor ID and Mailed Claims New Address

Summary

Thank you for your continued participation with CareSource Georgia serving Georgia Medicaid, PeachCare for Kids® and Planning for Healthy Babies® (P4HB®) programs. CareSource is working hard to continually identify and implement streamlined processes to make it easier for you to do business with us as we partner for optimal health outcomes for members.

To increase functionality and capacity for electronic clearinghouse claims and attachments (i.e. radiographs, charting, anesthesia records, etc.), paper claims, as well as more efficient coordination of benefits, electronic and paper claims should now be submitted directly to our partnered vendor SKYGEN via their Payor ID.

Impact

Dental Claims may still be submitted in three possible formats. These formats include:

1. Electronic claims via the Provider Web Portal (PWP) <https://pwp.sciondental.com/PWP/Landing>
2. Electronic submission via clearinghouses
3. Paper claims via the 2019 American Dental Association J430*

*To reorder forms call 1-800-947-4746 or go online at ADAcatalog.org

However, effective **July 1, 2023**, when submitting Georgia Medicaid claims electronically via **clearinghouses**, submissions should be done using the **SKYGEN Payor ID "SCION"**. By using this unique Payor ID when submitting your electronic files, your clearinghouse can ensure that claims are routed successfully to SKYGEN.

You can use your preferred clearinghouse and/or software vendor. Below are select dental clearinghouses and their electronic attachment availability:

Change Healthcare	DentalXChange	VYNE Dental	SDS
*Also contracted for attachment services	*Also contracted for attachment services	*Providers can use Fast Attach™ for attachment services	*Providers can use Fast Attach™ for attachment services
www.changehealthcare.com	www.dentalxchange.com	https://vynedental.com/	https://sdata.us/
1-866-371-9066	1-800-576-6412	1-800-724-7240	1-855-297-4436

If you use the [SKYGEN PWP website](#), you can quickly and easily send electronic documents as part of submitting a claim or preauthorization—for no charge. SKYGEN, in conjunction with National Electronic Attachment, Inc. (NEA), also allows enrolled providers to submit documents electronically via FastAttach®.

If you are submitting paper claims, effective **July 1, 2023**, please mail claims directly to SKYGEN mailing address in care of CareSource Georgia.

CareSource Georgia
P.O. Box 1174

Milwaukee, WI 53201

Paper claims guidelines can be found in the CareSource Dental Office Reference Manual located under “Documents” after logging into your SKYGEN provider account.

Importance

Your awareness and utilization of the new Payor ID and mailing address will help to ensure timely claims processing and payments and timely access to care for members. These revisions align with our commitment to providers to continually improve provider experience. These new guidelines should be implemented no later than **July 1, 2023**, so it is important to add this new Payor ID to your dental practice management software.

Questions?

Please contact your provider relations representative or call Provider Services at **1-855-202-1058** or email ProviderRelations@CareSource.com.

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DCH Approved: 5/19/2023