



NETWORK *Notification*

Notice Date: May 19, 2021
To: Georgia Medicaid Providers
From: CareSource
Subject: Maternity Services, Coordination of Benefits (COB)
Effective Date: September 1, 2021

Summary

Maternity Coordination of Benefits (COB)

CareSource shall coordinate payment for covered services in accordance with the terms of a member's benefit plan, applicable state and federal laws, and applicable CMS guidance. If CareSource is not the primary insurer, providers shall bill primary insurers for maternity services they provide before they submit claims to CareSource. Any balance due after receipt of payment from the primary payer should be submitted to CareSource for consideration. The claim must include information verifying the services billed and the payment amount received from the primary payer.

CareSource as Secondary Payer for Maternity Services

Providers must request adjudication of their claim from the identified primary insurer, after which the provider should submit the claim to CareSource for review and adjudication. If the claim is submitted without the primary carrier's Explanation of Payment (EOP) attached, CareSource will deny the claim with a message stating that the primary carrier's EOP is required. Once the primary EOP is received, CareSource will adjudicate the claim.