



Network Notification

Notice Date: April 28, 2020
To: CareSource Georgia Dental Providers
From: CareSource
Subject: COVID-19: Dental Provider Resources

Summary

CareSource makes every effort to protect our members and providers to the fullest extent possible. In light of the COVID-19, its potential severity and its overall impact, preparedness and education are essential for prevention. CareSource would like to provide some recommendations on safe office practices during this time and to direct our providers to national guidance and resources for more extensive education on COVID-19.

Impact

To address COVID-19 issues related to your dental practice, CareSource has developed a [Coronavirus \(COVID-19\) Informational Resource for Oral Health Professionals](#). The guide addresses:

- Promoting prevention and mitigating exposure
- Dental providers as the highest risk level
- Recommended guidelines on routine and elective procedures and office hours.
- References and toolkit resources

Licensed Dentists who wish to use audio - video communication technology to provide telehealth to patients during the COVID-19 nationwide public health emergency are permitted to use any non-public facing remote communication product that is available to communicate with patients per federal guidance, pending their state professional board rules and orders. Please check **the Georgia Board of Dentistry**, State Practice Rules and emergency telehealth policies. As applicable, CareSource is providing [Teledentistry: Navigating COVID-19 Emergency Response Telecommunication Guide](#).

Importance

Your awareness of and commitment to following recommended protocols is crucial in the effort to prevent spread of COVID-19. . Care providers are encouraged to continue these practices until the public health crisis emergency orders have been lifted in their specific regions. Every provider and practice will have a unique set of circumstances to consider and will take varied approaches in transitioning back to full- time care. Please be aware that current recommendations are likely to be updated as the situation dictates and CareSource will soon be providing **Interim Guidance for transitioning back to dental settings**. This and other resources accessible at [CareSource COVID-19 Provider Resource Center](#). We encourage providers to continue to stay informed and educated about COVID – 19. We additionally are helping members to stay informed about COVID-19.

Questions?

Please visit the [CDC's website](#) to learn more about the COVID-19 virus.
Georgia Dental Providers Questions Email us at GADENTALINQUIRIES@caresource.com