



# NETWORK *Notification*

**Notice Date:** November 10, 2021  
**To:** Georgia Medicaid Providers  
**From:** CareSource  
**Subject:** Support For Your Patients – The CareSource Care Management Program

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Did you know CareSource offers a fully integrated care management program to help our members – your patients – better manage their health and lifestyle?

Our Care Management team advocates and supports the whole person. Our members receive care management support for any diagnosis – physical or behavioral. Some of the features Care Management offers include:

- Connection to community resources, including food banks, housing, community-based therapy, the WIC program and more
- Education on their plan benefits and connections to in-network providers:
  - Dental
  - Vision
  - Rewards and incentives
  - Speech, physical, occupational, applied behavioral analysis (ABA) and counseling therapy
  - Transportation
- Guidance and support on medication coverage and what questions to ask during appointments
- Links to support for employment, education and social security

Members receive rewards for enrolling in care management, according to their diagnosis: asthma bedding (asthma diagnosis), blood pressure cuffs (hypertension diagnosis) and Amazon Prime for goal completion.

For more information about CareSource Care Management programs, visit the Care & Disease Management page.

### **How to Refer Members to Care Management**

If you have a patient with a chronic condition who you believe would benefit from support and they are not currently enrolled, please call **1-844-438-9498**.

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