



NETWORK *Notification*

Notice Date: December 28, 2020
To: Georgia Medicare Advantage and Dual Special Needs Providers
From: CareSource
Subject: Welcome, Providers!
Effective Date: January 1, 2021

Summary

CareSource would like to welcome Georgia Medicare Advantage and Dual Special Needs Providers to the CareSource network. This notice is to inform you of a few quick-access resources to help you get started with CareSource and our Medicare Advantage and Dual Special Needs plans. Please access the following list of tools and resources to help you better understand working with CareSource and to get your basic questions answered.

- **Georgia Medicare Advantage Provider Orientation** – This presentation is an orientation training for CareSource providers to welcome you and help you work with CareSource. The Provider Orientation can be found at CareSource.com > Providers > Become a Provider > Provider Onboarding Kit > [Provider Orientation](#)
- **CareSource Georgia Medicare Advantage Provider Manual** – Refer to this manual for more comprehensive requirements and guidelines pertaining to working with CareSource. The provider manual can be found at CareSource.com > Providers > [Provider Manual](#).
- **Georgia Dual Special Needs Provider Orientation** – This presentation is an orientation training for CareSource providers to welcome you and help you work with CareSource. The Provider Orientation can be found at CareSource.com > Providers > Become a Provider > Provider Onboarding Kit > [Provider Orientation](#)
- **CareSource Georgia Dual Special Needs Provider Manual** – Refer to this manual for more comprehensive requirements and guidelines pertaining to working with CareSource. The provider manual can be found at CareSource.com > Providers > [Provider Manual](#).

Questions?

For any questions, please contact Georgia Medicare Provider Services at 1-844-679-7865 (8 a.m. to 6 p.m. Eastern Standard Time, Monday through Friday) or Georgia Dual Special Needs Provider Services at 1-833-230-2176 (8 a.m. to 6 p.m. Eastern Standard Time, Monday through Friday).

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