



Network Notification

Notice Date: October 11, 2018
To: Georgia Medicaid Health Partners
From: Care Source
Subject: Duplicate Claim Processing Update
Effective Date: September 11, 2018

CareSource is committed to providing transparency to reporting statuses of your claims. We are pleased to share a claim processing update that may help reduce administrative work.

CareSource sent notification of duplicate claim rejection via **277u/277CA** with a claim status code of **54 and/or 78**. Effective Sept. 11, 2018, we updated our duplicate claim processing logic, and providers will receive a duplicate claim submission denial notification on their Explanation of Payment with an adjustment reason code of **18 "Exact Duplicate claim/service"** and Remittance Advice Remark Code of **N522 "Duplicate of a claim processed, or to be processed, as a crossover claim."**

If you have questions, we are here to help. Please contact Provider Services at 1-855-202-1058 Monday through Friday, 8 a.m. to 5 p.m.

GA-P-0566
DCH Approved: 9/20/2018