



Notification Date: January 24, 2019
To: Georgia Medicaid
From: CareSource®
Subject: Notice of Changes to Retrospective Authorization Timeframe Requirements
Effective Date: March 25, 2019

SUMMARY:

Effective March 25, 2019, CareSource will update the retrospective authorization timeframe requirements for Georgia Medicaid.

WHAT YOU SHOULD KNOW:

CareSource shall provide retrospective review of requests for authorization of services submitted within 30 calendar days of the date of service or the date of discharge where a prior authorization was required but not obtained (retro authorization).

Claims not meeting the requirement as described above will be administratively denied.

NEXT STEPS:

Please visit **CareSource.com** for instructions on how to submit prior/retro authorization requests.

GA-P-0631

DCH Approved: 1/17/2019