

CareSource® MyCare Ohio (HMO D-SNP) Waiver Providers: How to Submit a Corrected Claim

- 1. Log on to the Provider Portal
- 2. Under the Providers menu option, choose Waiver Claims
- 3. This will show the list of claims that have been submitted
- 4. At the end of each row is the option to click on the **Correct Claim** link
- 5. That will lead back into the claim to make the corrections exactly the same as submitting a new claim, but with the corrected data
- 6. Enter the updated information and submit
- 7. VERY IMPORTANT the corrected information should contain the total corrected units and charge. We will subtract what we already paid and pay the provider the difference. If you only submit the amount, you did not get paid, we will recoup the original payment and only pay you the new time submitted.

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