



NETWORK *Notification*

Notice Date: January 1, 2026
To: CareSource® MyCare Ohio (HMO D-SNP) Providers
From: CareSource
Subject: Refund Check Lock Box Address
Effective Date: January 1, 2026

Summary

CareSource MyCare Ohio has updated the address for refund check submissions. Effective immediately, please send refund checks to:

CareSource MyCare Ohio
P.O. Box 706365
Cincinnati, OH 45270-6365

The addresses listed above are for refund check submissions only. Correspondence other than refund checks submitted to these lock boxes will cause a delay in the processing of the checks and remaining correspondence.

To streamline the process of submitting refund checks, CareSource MyCare Ohio has created a form to help ensure timely and accurate processing. The Claim Recovery Request Form is available to download on [CareSource.com](https://www.caresource.com). A separate form and appropriate documentation must be submitted for each refund check.

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