



# PROVIDER PORTAL SOLUTIONS



## Tools You Need to Save You Time

At CareSource® MyCare Ohio (HMO D-SNP) we make it easier for you to do business with us – 24 hours a day, seven days a week with our free, secure Provider Portal.

### Time-Saving Benefits of the Provider Portal:

- **Member Eligibility & Termination** – Multiple member eligibility look-up for up to 24 months and member termination, if applicable.
- **Claims Information** – Check claim status, submit claims and necessary attachments, submit and check status of claim disputes and appeals.
- **Coordination of Benefits** – Confirm coordination of benefits for patients.
- **Payment History** – Search for payments by check number or claim number.
- **Explanation of Payment** – Access from the secure portal with the option to print.
- **Prior Authorization** – Medical inpatient/outpatient, specialty pharmacy and prior authorization warning messages to verify accuracy.
- **Care Treatment Plans** – You can now access care plans online through the Provider Portal to easily provide input into your patients' care plans and consult with care managers.
- **Care Management Referrals** – Automated care management forms for efficient enrollment.
- **Member Profile** – Comprehensive view of patient medical/pharmacy utilization.
- **Clinical Practice Registry** – Innovative online tool showing health partners when members are in need of tests or services; filter data to show preventive health opportunities.
- **Resources** – Access training modules that help navigate portal functionalities.

### Easy to Access

Accessing our Provider Portal is free, secure and easy to use

- Visit **CareSource.com** and click **Login > Provider** at the top right corner. Select your state portal.
- Enter your username and password and click **Login**.

### Three easy steps to register for the portal:

- 1 ▶ Click **"Register Now"** and enter your Provider Name, Tax ID, CareSource MyCare Ohio Provider ID and ZIP Code. You can find your Provider ID on your CareSource MyCare Ohio welcome letter.
- 2 ▶ Review and accept the Agreement.
- 3 ▶ Create your username and password.