



NETWORK *Notification*

Notice Date: January 5, 2026
To: CareSource® MyCare Ohio (HMO D-SNP) Providers
From: CareSource® MyCare Ohio (HMO D-SNP)
Subject: Provider Connections: Navigating Next Generation MyCare Claims
Success: Join Our Office Hours for Claim Guidance

Summary

We invite you to our upcoming session titled, “Provider Connections: Navigating Next Generation MyCare Claims Success.” Join us for office hours for claim guidance, where we will provide valuable insights and support to ensure your success in navigating the claim process. This is a fantastic opportunity to ask questions, share experiences and gain clarity on the requirements for Next Generation MyCare claims.

Impact

During the office hours, we will cover:

- **Key Requirements:** Essential criteria for successful Next Generation MyCare submissions
- **Ohio Department of Medicaid (ODM) Updates:** Recent updates from ODM regarding claim submissions related to Next Generation MyCare
- **Success Steps:** Practical steps to ensure success in submitting Next Generation MyCare claims
- **Question & Answer Segment:** An opportunity for you to ask questions and address any specific concerns

We encourage all providers to attend and take advantage of this informative session.

Providers who would like to register for the office hours should complete the [Registration Form](#). You will receive invites to each session. These sessions are designed to assist providers with any Next Generation MyCare claim issues and concerns. The sessions will take place on Fridays at 12 p.m. Eastern Time (ET).

| Date | |
|------------|-------------|
| January 9 | February 13 |
| January 16 | February 20 |
| January 23 | February 27 |
| January 30 | March 6 |
| February 6 | March 20 |

Questions?

For additional questions, please contact Provider Services at **1-800-488-0134**.

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