



# NETWORK *Notification*

**Notice Date:** February 18, 2026  
**To:** Ohio Next Generation MyCare Providers  
**From:** CareSource® MyCare Ohio (HMO D-SNP)  
**Subject:** EVV Claims Processing  
**Effective Date:** March 1, 2026

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## Summary

Ohio Department of Medicaid (ODM) has rolled out Electronic Visit Verification (EVV) processing claims changes in seven phases, the last of the seven phases will start on March 1, 2026.

### Effective March 1, 2026:

- Claims submitted for Next Generation MyCare Home Health Services, including Home Health Private Duty Nursing (PDN), Nurse Assessment and Consult, and Waiver Services **will require a valid**, matching EVV visit record on file with Sandata.
- Claims that **do not have** a valid EVV visit record will **be denied** for any date of service on or after March 1, 2026.
- **Impacted Codes:** The following codes will be affected by this change:
  - S5125
  - T1002
  - T1003
  - T1019
  - T2025 (UB/U1)

It is essential for all providers to ensure that all necessary EVV documentation is in place to avoid claim denials.

CareSource MyCare Ohio is hosting Provider EVV Office Hours to assist providers with any questions or concerns related to EVV. You can register by clicking on the [Provider EVV Office Hours registration link](#).

### Billing Code Applicability for Providers

- It is essential for all providers to know which billing codes apply to their provider type and provider specialty. Understanding the appropriate billing codes for your classification ensures that your claims are processed both correctly and efficiently.
- Providers who submit claims using billing codes that are not permitted by ODM, based on their provider type and provider specialty, will have those claims rejected. Therefore, confirming code applicability before billing is critical to avoid unnecessary claim denials and payment delays. Claims will reject with the following rejection rationale Code: EO97 Description: Type/Specialty not enrolled.

## Impact

All providers are encouraged to reference the [ODM EVV](#) homepage for the most current program details and updates. As per ODM's seven-phase rollout, CareSource MyCare Ohio will begin denying claims that do not match an EVV visit record starting on March 1, 2026, for the specified codes: S5125, T1002, T1003, T1019, and T2025 (UB/U1).

## Next Steps

- Review your current processes to ensure compliance with the EVV requirements.
- Verify that all necessary EVV documentation is accurately recorded and submitted to avoid claim denials.
- For additional information on EVV claim denials, please refer to the EVV FAQ available at the following link: [Next Gen MyCare 2026 – Electronic Visit Verification](#).
- We encourage you to review this resource to better understand the requirements and processes related to EVV claims.

 <b>EVV</b> Claims Adjudication Phases						
PHASE 1 March 1, 2025	PHASE 2 June 1, 2025	PHASE 3 June 1, 2025	PHASE 4 August 1, 2025	PHASE 5 October 1, 2025	PHASE 6 January 1, 2026	PHASE 7 March 1, 2026
Billed to ODM FFS		Billed to Next Gen MCEs		Billed to DODD	Billed to ODM or ODA	Billed to MyCare
HOME HEALTH SERVICES	PRIVATE DUTY NURSING, NURSE ASSESSMENT AND CONSULT	HOME HEALTH SERVICES	PRIVATE DUTY NURSING NURSE ASSESSMENT AND CONSULT	IO, Level 1, SELF WAIVER PROGRAM SERVICES	OHIO HOME CARE, PASSPORT WAIVER SERVICES	HOME HEALTH PDN, NURSE ASSESSMENT AND CONSULT, WAIVER SERVICES
						

*\*Based on claim line date of service.*

## Questions?

For additional questions, please contact Provider Services at **1-800-488-0134**. We are open Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

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