



# NETWORK *Notification*

**Notice Date:** June 29, 2026  
**To:** CareSource® MyCare Ohio (HMO D-SNP) Ohio Next Generation MyCare Nursing Facility Providers  
**From:** CareSource  
**Subject:** **UPDATE** Next Generation MyCare Level of Care Guidance-Nursing Facilities  
**Effective Date:** September 1, 2026

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**This notification is an update to the [network notification](#) posted on February 9, 2026.**

## **Summary**

CareSource reminds providers of the importance of complying with Ohio Administrative Code OAC [5160-3-03](#) — Nursing Facility Level of Care (LOC) Eligibility Criteria requirements related to nursing facility (NF) services, specifically the establishment of Level of Care (LOC).

## **Impact**

For CareSource MyCare members requiring Medicaid-covered nursing facility room and board services, a Level of Care (LOC) request must be submitted to and processed by CareSource.

**Please note:** If there is not an approved LOC issued by CareSource on file for a MyCare member, claims with dates of service 9/1/2026 and after may be denied. Providers are encouraged to ensure LOC requirements are completed to avoid disruptions in member care and claim processing.

Requests for MyCare member LOC determinations may be submitted via the CareSource Provider Portal or by fax at 1-844-417-6157. Providers may use the [MyCare Provider Prior Authorization and Level of Care Request Form](#) or the [ODM Nursing Facility Request Form](#) to submit LOC requests. Valid PASRR results and clinical documentation are required to process LOC requests.

## **Questions:**

If you have any questions, please reach out to our Post Acute Provider Relations team for assistance: [PostAcuteProviderRelations-OH@caresource.com](mailto:PostAcuteProviderRelations-OH@caresource.com)

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