



# NETWORK *Notification*

**Notice Date:** April 3, 2026  
**To:** Ohio MyCare Waiver Providers  
**From:** CareSource  
**Subject:** Patient Liability Notification **UPDATE**  
**Effective Date:** December 2, 2024

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## Summary

**In preparation for Phase 2 of Next Generation MyCare Ohio on April 1, 2026, CareSource would like to remind providers of our patient liability procedure. Please see below for more information.**

All Waiver providers are responsible for collecting a member's patient liability to cover their cost of care. The Medicaid provider agreement rule indicates, in part:

A provider agreement is a contract between the Ohio Department of Medicaid (ODM) and a provider of Medicaid covered services. By signing this agreement, the provider agrees to comply with the terms of the provider agreement, Revised Code, Administrative Code, and federal statutes and rules...

OAC rule 5160:1-6-07.1 applies to people eligible under Special Income Level on Home-and Community-Based Services (HCBS) waivers and states in (D): "Providers are to collect the full patient liability amount or up to the cost of care, whichever is less."

## Impact

Providers should continue to submit claims with the full amount; however, the patient liability will be deducted from the payment.

It is the responsibility of the Waiver provider to collect the members patient liability. Facilities, including Assisted Living facilities, are responsible for collecting the member's patient liability to cover their cost of care. For facilities, when we are paying a claim, patient liability will be deducted from the payment, as this is member responsibility.

CareSource MyCare Ohio has previously included this patient liability deduction in the "Other Plan Payment (COB)" or "Provider Discount (Disallowed)" columns on the Explanation of Payment (EOP). Starting December 2, 2024, you will see the patient liability amount in the 'Patient Obligation' column on the Explanation of Provider Payment (EPP).

## Questions?

**Waiver providers with specific questions may reach out to the HCBS Provider Relations email address: [CareSourceOHLTSSHCBSSupport@caresource.com](mailto:CareSourceOHLTSSHCBSSupport@caresource.com)**

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