



# NETWORK *Notification*

**Notice Date:** April 29, 2026  
**To:** CareSource MyCare Ohio Providers and Trading Partners  
**From:** CareSource  
**Subject:** Phase 3 Next Generation MyCare Rollout  
**Effective Date:** May 1, 2026

---

## Summary

These are Next Generation MyCare May 1, 2026, reminder items for trading partners and providers for One Front Door submissions.

On May 1, 2026, ODM will roll out the Next Generation MyCare program in the below counties:

- AAA2: Preble, Darke, Miami, Shelby, Champaign, Logan
- AAA3: Van Wert, Putnam, Hancock, Allen, Mercer, Auglaize, Hardin
- AAA5: Seneca, Huron, Wyandot, Crawford, Richland, Ashland, Marion, Morrow, Knox

As ODM monitors this new activity since January 1, 2026, we have noticed a few items that providers need to remember as they change the drop-off location for these claims.

1. **MyCare Member ID** - All claims, regardless of the designated payer, must be the 12-digit ODM assigned member ID. (View the [Next Generation MyCare ID Card One Pager](#) to see the template). Claims sent with the member MBI from Medicare, the plans assigned ID, or IDs that are not the full 12 digits will result in the claim(s) being rejected on the 999, 824 and HTML report. Please review these rejections closely and help your providers update their claims.
2. **MyCare Payer IDs** - The list of Receiver ID and Payer IDs, valid for Next Generation MyCare program, can be found in the table in Section 6 and Section 7 of the ODM Companion Guides found on the ODM Trading Partner website: [Companion Guides | Medicaid](#).
1. **Billing and Rendering provider Enrollment and Affiliation**- All Billing and Rendering providers must be enrolled with ODM in the Provider Network Management (PNM) module. If providers are not enrolled, please have them contact provider enrollment by calling 1-800-686-1516 and follow the prompts for provider enrollment.  
The Billing and Rendering providers must be affiliated with each other. This affiliation also begins in PNM. Claims for providers who are not affiliated will be rejected. Providers need to ensure their affiliation is in place in PNM.
2. **Rendering Provider** - When the Rendering Provider submitted on the claim has an NPI please do not submit the associated REF segment with a secondary ID for that provider. This goes against the Situational Rule(s) in the HIPAA mandated Implementation guidelines.

- a. For the 837 Professional and 837 Dental transactions this is the 2310B loop.
- b. For the 837 Institutional this is the 2310D loop.

For additional help, please contact the ODM EDI Integrated Helpdesk (IHD) at 800-686-1516 (option 4) or [omesedisupport@medicaid.ohio.gov](mailto:omesedisupport@medicaid.ohio.gov) IHD representatives are available 8 a.m. to 4:30 p.m. Eastern time (ET) Monday through Friday.

**Questions?**

Please contact the Provider Services Center at **1-800-488-0134**, Monday through Friday from 8 a.m. to 6 p.m ET.

H6396\_OH-SNP-P-5507274\_C