CareSource | NETWORK Notification

Notice Date:	**October 15, 2026**
To:	**CareSource® MyCare Ohio (HMO D-SNP) Providers**
From:	**CareSource**
Subject:	**2027 SSBCI Provider Attestation Form Updates**
Effective Date:	**January 1, 2027**

Summary

Beginning January 1, 2027, the Centers for Medicare & Medicaid Services (CMS) has changed its requirements that qualify members for the additional Special Supplemental Benefits for the Chronically Ill (SSBCI) benefits.

The primary change is additional documentation to help demonstrate how the requested benefit is expected to maintain or improve the members overall health or functioning (see item 4 below). This verification is required to determine the members' eligibility for healthy food, utility, rent and mortgage assistance, household cleaning, personal care items, and haircut and barber services.

CareSource MyCare Ohio has updated the SSBCI Provider Attestation Form to align with the revised CMS guidance and eligibility framework.

Important: If a member is currently qualified in 2026, that does not automatically qualify them for 2027. All requirements must be met before the new 2027 SSBCI benefits can be provided.

Impact

Without the correct documentation, members will not have access to these benefits. The member must meet all four of the CMS requirements below to qualify for SSBCI benefits:

1. Have one or more qualifying chronic health conditions; and
2. Be at risk for hospitalization or serious health complications; and
3. Require intensive care coordination or ongoing support; and
4. **Have a documented health, functional, or social need for the specific SSBCI benefit requested. (New for 2027)**

The form is now available on the
Provider Portal: Provider Portal | **CareSource Provider Website:** SSBCI Provider Attestation Form

2027 CareSource MyCare Ohio SSBCI Benefits



For members approved for Special Supplemental Benefits for the Chronically Ill (SSBCI), members may use the $300 monthly Over-the counter (OTC) and Flex (dental, vision, and hearing) allowance on the Healthy Benefits+ card for the following qualifying items and services at eligible locations:

- Healthy food – Fruit, vegetables, meat, cheese, milk, beans, grains, soups
- Utilities – Internet, cell phone, cable, natural gas*, electricity, water, sewer, garbage
- Rent & mortgage assistance – Helps cover bills toward rent and mortgage at participating retailers, where Mastercard is accepted
- Household cleaning supplies – Detergent, dish soap, toilet cleaner, bleach, trash bags, paper towels
- Personal care items – Shampoo, razors, mouthwash, moisturizers, soap, cleansers, antiperspirants, tissues
- Haircut and barber services – At covered retailers that accept Mastercard

Dollars are loaded on the first day of each calendar month or the first day of enrollment effective date, whichever comes last. Unused amounts will roll over month-to-month and expire at the end of the year or plan disenrollment date, whichever comes first.

Questions?
Provider Services: 1-800-488-0134
Monday through Friday, 8 a.m. to 6 p.m. ET
Provider Portal: Provider Portal
CareSource Provider Website: CareSource Provider Website

The benefits mentioned are Special Supplemental Benefits for the Chronically Ill (SSBCI). Members may qualify for SSBCI if they are at high risk for hospitalization and require intensive care coordination to manage one or more chronic conditions such as cardiovascular disorders, diabetes, overweight/obesity/metabolic syndrome, chronic and disabling mental health conditions or neurologic disorders. For a full list of qualifying chronic conditions or to learn more about other eligibility requirements for SSBCI, members can contact Member Services or their Care Coordinator.

*Utility payments such as natural gas, electric and internet/cable.

H6396_OH-SNP-P-6251918_C