



NETWORK *Notification*

Notice Date: March 1, 2022
To: Ohio MyCare Providers
From: CareSource
Subject: Skilled/Nursing Facility Providers - Level of Care (LOC) Requirements

Summary

CareSource MyCare is required to evaluate a patient's need for the level of service a nursing facility is providing.

Impact

CareSource evaluates Level of Care (LOC) for members who receive Medicaid paid facility-based nursing services using criteria pursuant to Ohio Administrative Code rules 5160-3-08 and 5160-1-01 when:

- A resident of a nursing facility becomes eligible for CareSource MyCare Ohio or is seeking Medicaid payment for a continued stay (e.g., transitioning from Medicare paid skilled care)
- A CareSource MyCare Ohio member is seeking admission to a nursing facility for which Medicaid will be the primary payer
- A resident/CareSource MyCare Ohio member desires to move from one nursing facility to another nursing facility
- A resident/CareSource MyCare Ohio member chooses to stop hospice care and remain in the nursing facility
- A resident/CareSource MyCare Ohio member exhausts bed hold days
- A facility requests a Level of Care review due to a change in condition

Importance

A member's Level of Care is evaluated annually, at minimum. More frequent reviews may occur based on the unique needs of the member. Documentation of the Level of Care determination is provided to the nursing facility and is maintained by CareSource.

Facilities may submit a Level of Care request via any one of the following options:

1. **Secure email:** MyCareLTCAuthorizations@caresource.com
2. **Fax:** Send requests to 1-844-417-6157 Attn: MyCare Transition Coordinators
3. **Provider Portal:** [Provider Portal | CareSource](#). Select the "MyCare LOC /Respite Request" option located in the "Provider" dropdown in the left navigation panel

Facilities may use the [ODM NF Request Form](#) to submit a Level of Care request; use of this form is not a requirement.

Caresource must receive evidence of successfully meeting PASRR requirements (including Level II results when applicable) with supporting clinical documentation to process a Level of Care request.

Questions?

Contact CareSource Provider Services at **1-800-438-0134**.

New Training Available - Provider Satisfaction Survey!

View the latest training in the CareSource Provider Education series to learn more about the provider satisfaction survey and how we use the results to improve performance and relationships with our providers. Visit **CareSource.com** > Providers > Education > [Training and Events](#) to view this 3-minute video.

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