



NETWORK *Notification*

Notice Date: March 18, 2022
To: Ohio MyCare Providers
From: CareSource
Subject: Mandatory Incident Management Training

Summary

This notice is to inform all providers of services to individuals on an Ohio Department of Medicaid (ODM) home and community-based services waiver of **mandatory training on incident management**. An "incident" is an alleged, suspected or actual event that is not consistent with the routine care of, and/or service delivery to, an individual enrolled on an ODM waiver.

Impact

The mandatory training can be viewed at <http://ohiohcbs.pcgus.com/TrainingMaterials/>. In addition, upon entering into a Medicaid provider agreement, and annually thereafter, all providers must acknowledge in writing that they have reviewed Ohio Administrative Code Rule 5160-44-05 Ohio department of Medicaid (ODM)-administered waiver program: incident management system, which can be found at <https://codes.ohio.gov/ohio-administrative-code/rule-5160-44-05>.

Importance

This is an ODM requirement.

Questions?

Questions may be directed to ODM's contracted Provider Oversight Contractor, Public Consulting Group (PCG) at **1-877-908-1746**.

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