



NETWORK *Notification*

Notice Date: August 31, 2022
To: Ohio MyCare Providers
From: CareSource
Subject: Readmission Pre-Pay Claims Review
Effective Date: September 1, 2022

Summary

Providing greater detail to CareSource's MyCare Readmission Policy (Policy AD-0974) that became effective in December 2021, CareSource requires supporting medical records be provided for inpatient facility (including observation) claims submitted within 30 days of each other. Failure to submit supporting medical records could result in the claim being considered unsubstantiated and denied.

Providers may be contacted by phone to submit medical records with an inpatient facility claim and the associated readmission claim on the Provider Portal.

For questions, please contact Provider Services at **1-800-488-0134**.

H8452_OH-MYC-P-1533850