



# NETWORK *Notification*

**Notice Date:** August 29, 2023  
**To:** Ohio MyCare Providers  
**From:** CareSource  
**Subject:** Retro Patient Liability

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## **Summary**

CareSource has identified instances when there may be a discrepancy in Patient Liability (PL) information that is displayed on the Ohio Department of Medicaid's (ODM) Medicaid Information Technology System (MITS) database compared to the PL information received on the files from ODM. This is resulting in a longer validation process for retro-active PL being applied to claims.

## **Impact**

CareSource is working with ODM to resolve these discrepancies and, as a result, requesting providers to allow a two-week period for claims to be adjusted from the time the PL discrepancy is identified. If the discrepancy has not been resolved after two weeks, please bring these to the attention of CareSource.

Thank you in advance for your understanding and cooperation in this matter.

H8452\_OH-MYC-P-2198401