



NETWORK *Notification*

Notice Date: February 26, 2025
To: Ohio MyCare Providers
From: CareSource
Subject: Update to Serious Illness Supportive Care Program

Summary

CareSource is offering a new supportive care program through Tuesday Health to its MyCare Ohio members. Tuesday Health is dedicated to easing the symptoms and stress of serious illness. In partnership with you, our goal is to enhance quality of life and provide support to your patients and their loved ones.

Tuesday Health is offered at **no additional cost** to the member and is included in health plan coverage to CareSource MyCare Ohio members.

Impact

Tuesday Health is a community-based supportive care program provided by specially trained nurses and social workers from the supportive care team at Pure Healthcare. In collaboration with you, the member's provider, these clinicians will provide:

- Home, video and phone visits to perform comprehensive supportive care assessments
- Disease-specific education to prevent unplanned emergency department (ED) visits or hospitalizations
- Assessment and support managing symptoms in partnership with you
- Help navigating the health care system and coordinating care and appointments
- Assistance in understanding complex medical information
- Medication reconciliation and education
- Support in completing advance directives, if needed
- Time to ensure their treatment choices match with their goals and values
- Support for their caregivers and loved ones
- Connections to resources to help your patient remain independent at home
- Coordination of support to cope with emotional changes related to their health

Questions?

If you have any questions or need more information about Tuesday Health, please access the following resources:

- Tuesday Health at **(440) 491-8331** Monday through Friday from 8 a.m. to 5 p.m. Eastern Time (ET), excluding holidays.
- [**www.TuesdayHealth.com/CSOhioP**](http://www.TuesdayHealth.com/CSOhioP)

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