



NETWORK *Notification*

Notice Date: February 7, 2025
To: Ohio MyCare Providers
From: CareSource® MyCare Ohio (Medicare-Medicaid Plan)
Subject: Patient Liability Notification
Effective Date: December 2, 2024

Summary

All Waiver providers are responsible for collecting a member's patient liability to cover their cost of care. The Medicaid provider agreement rule indicates, in part:

A provider agreement is a contract between the Ohio department of Medicaid (ODM) and a provider of Medicaid covered services. By signing this agreement, the provider agrees to comply with the terms of the provider agreement, Revised Code, Administrative Code, and federal statutes and rules...

OAC rule 5160:1-6-07.1 applies to people eligible under Special Income Level on Home-and-Community-Based Services (HCBS) waivers and states in (D): "Providers are to collect the full patient liability amount or up to the cost of care, whichever is less."

Impact

Providers should continue to submit claims with the full amount; however, the patient liability will be deducted from the payment.

It is the responsibility of the Waiver provider to collect the members patient liability. Facilities, including Assisted Living facilities, are responsible for collecting the member's patient liability to cover their cost-of-care. For facilities, when we are paying a claim, the patient liability will be deducted from the payment, as this is member responsibility.

CareSource MyCare Ohio has previously included this patient liability deduction in the 'Other Plan Payment (COB)' or 'Provider Discount (Disallowed)' columns on the Explanation of Payment (EOP). Starting December 2, 2024, you will see the patient liability amount in the 'Patient Obligation' column on the Explanation of Provider Payment (EPP).

Importance

Members who transitioned to CareSource MyCare Ohio from Passport with a patient liability in place will have the patient liability collected by the Area Agency on Aging.

Questions?

Please contact CareSource MyCare Ohio Provider Services at **1-800-488-0134**. We are available Monday through Friday, 8 a.m. to 6.p.m. Eastern Time (ET).

H8452_OH-MYC-P-3435704