



NETWORK *Notification*

Notice Date: January 28, 2025
To: Ohio MyCare Providers
From: CareSource
Subject: MyCare Opt-In Terminations Received by CMS

Summary

Due to a system error, Centers for Medicare & Medicaid Services (CMS) mistakenly scheduled members to disenroll from Medicare-Medicaid Plan with CareSource, and enroll members into LINET, which is a temporary Medicare prescription drug plan run by Humana, starting January 1, 2025, and enroll you into a different stand-alone prescription drug plan starting February 1, 2025.

This was an error that CMS is working to fix. Members will remain in the CareSource Medicare-Medicaid Plan.

Impact

Members should disregard any letters they have received from the prescription drug plans and they do not need to do anything to fix this error. Nothing should change with how they receive care. The member should continue to use their CareSource card for doctor's appointments and medications.

Questions?

If you have any questions about your enrollment in CareSource or for more information about MyCare Ohio plans please call the Ohio Medicaid Consumer Hotline at (800) 324-8680 (TTY: 7-1-1, which is the Ohio Relay Service), Monday to Friday from 7 a.m. to 8 p.m. Eastern Time (ET), and Saturday 8 a.m. to 5 p.m. ET. The call is free.

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