



NETWORK *Notification*

Notice Date: April 17, 2025
To: Ohio MyCare Nursing Facility Providers
From: CareSource
Subject: Serious Illness Support Program for Eligible CareSource MyCare Ohio Medicare and Medicaid Enrolled Members

Summary

In challenging times, your patients need comprehensive support that addresses the complexities of serious illness. Partnering with Tuesday Health can help you achieve that by offering an extra layer of support for your patients and their families. CareSource® MyCare Ohio (Medicare-Medicaid Plan) has recognized the value of Tuesday Health in providing this critical support.

Impact

Tuesday Health is committed to alleviating the symptoms and stress associated with serious illness for eligible CareSource MyCare Ohio Medicare and Medicaid enrolled members.

Our team, consisting of physicians, specialized nurses, and social workers, collaborates closely with you to provide:

- In-person, video and phone visits to conduct comprehensive supportive care assessments
- Disease-specific education to help patients and families better understand their condition(s)
- Symptom management support, in coordination with your clinical team, to reduce hospital transfers
- Emotional and psychosocial support for patients and their loved ones
- Advance-care planning assistance, including support in completing advance directives
- Care coordination and navigation to streamline communication between providers, families, and the broader health care system
- We work with you to transition patients to hospice when the time is right

Importance

Tuesday Health's services are offered at no extra cost to eligible CareSource MyCare Ohio Medicare and Medicaid members. Starting the partnership is simple. We want to help you and your patients every step of the way.

- **Connect with a team member**
 - A staff member from Tuesday Health will contact you when a CareSource MyCare Ohio Medicare and Medicaid enrolled member is eligible for the program.
- **Partner with Tuesday Health**
 - Our team is ready to discuss how we can work together to support your patients' needs, focusing on symptom management, emotional well-being, and the alignment of care with their life goals.

Questions?

Let's collaborate to provide your patients with the support they need. Contact us today at **1-440-491-8077**. Together, we can offer a more empowered and comprehensive care approach for those facing serious illnesses.

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