



# NETWORK *Notification*

**Notice Date:** February 22, 2021  
**To:** Ohio MyCare Waiver Providers  
**From:** CareSource  
**Subject:** Waiver Services Acknowledgement

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## **Summary**

Due to the migration of waiver service plan information from previous electronic medical records to the new Guiding Care platform, CareSource will honor a grace period of Aug. 1, 2020 to Jan. 31, 2021 for providers to acknowledge waiver services. During the migration, previous acknowledgement of services will be considered as requirement met. Please disregard the reminder letters sent during this time.

On Feb. 1, 2021, all new services will require provider acknowledgement on CareSource's Provider Portal.

## **Questions?**

For questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m.)

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