



NETWORK *Notification*

Notice Date: May 7, 2021
To: Ohio MyCare Providers
From: CareSource
Subject: Electronic Visit Verification Education Sessions

Summary

As part of CareSource's commitment to continuous improvement, we are focused on ensuring quality care for all our members through active provider engagement.

Ohio Department of Medicaid (ODM) continues to offer providers the opportunity for more personalized Electronic Visit Verification (EVV) system training and an EVV account review. This is a great opportunity for providers to work one-on-one with a Sandata EVV representative to review how to use EVV or how to improve on issues related to EVV claims matching. Providers who have completed a one on one session have let ODM know they feel more confident in maintaining their visits.

If you would like to work with an EVV Sandata representative in a one-on-one call, please visit the calendar of available dates and times to sign up at the [Sandata Webinar Center site](#). If you click on the link and there are no available sessions, please check back again soon. We are continuously opening up more sessions. Google Chrome is the preferred browser when accessing the calendar.

Questions?

For questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday 8 a.m. to 6 p.m. EST).

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