



Network Notification

Notice Date: September 28, 2018
To: MyCare Ohio Health Partners
From: CareSource®
Subject: Enhancements to the Waiver Portal
Effective Date: September 13, 2018

Effective Sept. 13, 2018, the Provider Portal was enhanced in an effort to increase efficiency when submitting claims on the Provider Portal, the following fields will be prepopulated with exact information approved by the Care Managers on the service plans:

- Billing Provider
- Service Category
- Service Code/Modifier

CareSource has made enhancements to the portal for the ease of submitting claims. Including the ability to submit claims based on service codes approved through the member's service plan. It is the responsibility of the provider to communicate to Care Manager if there are updates needed to the service plan.

Providers will see prepopulated service codes/modifiers when submitting claims. Multiple dates of service may be entered on one claim. An additional claim will need to be submitted for different service codes/modifiers.

Example #1 when the service plan line item for T1019 "submit claim" is selected, multiple dates of service may be entered on one claim.

Example #2- If the provider had second visits (T1019U2), all of these could be submitted on the service plan line item for this code.