



Network Notification

Notice Date: November 20, 2018
To: MyCare Ohio Health Partners
From: CareSource®
Subject: MyCare Waiver Provider Signature Policy
Effective Date: December 31, 2018

CareSource would like to make MyCare Ohio Health Partners aware of a new policy required by the Ohio Department of Medicaid (ODM) regarding MyCare Waiver Provider Signatures.

The Conditions of Participation rule, Ohio Administrative Code (OAC) 5160-45-10 (effective Jan. 1, 2018) references compliance with OAC 5160-44 including rule 5160-44-02 which requires the person-centered services plan "be finalized and agreed to, with the informed consent of the individual, in writing, and by all people and providers responsible for its implementation."

A signature must be obtained for direct care services during:

- New service initiation
- Assignment of a new provider
- Substantial changes in service delivery that permanently alters member's typical/routine schedule, an on-going change in amount, duration, frequency and/or scope is considered substantial

Direct care services are defined as personal care, waiver nursing, home care attendant, choice home care attendant, out-of-home respite, enhanced community living, adult day health services, social work counseling and independent living assistance.

Acknowledgement of the services can be completed on the provider portal. By selecting the acknowledgement on the provider portal the provider is acknowledging and affirming agreement to provide services as authorized per the member's waiver service plan. If the provider is not in agreement with the service, comments can be made on the provider portal or the Care Manager should be notified.

For questions, please contact your member's Care Manager.