

Network Notification

Notice Date: March 15, 2019

To: Ohio MyCare Providers

From: Care Source

Subject: Waiver Services Prior Authorization Reminder

Summary

Care Source would like to remind all MyCare Waiver providers that all waiver codes require a prior authorization, as noted in the following network notifications:

- <u>Billing for Waiver Services</u> (Oct. 13, 2016; https://www.caresource.com/documents/billing-for-waiver-services/)
- <u>Provider Portal Training/Learn About Prior Authorization Changes</u> (Dec. 22, 2016; <u>https://www.caresource.com/documents/provider-portal-training-learn-about-prior-authorization-changes/</u>)

Prior authorization requirements are outlined in the <u>Waiver Provider Manual</u>. You may view the manual by visiting **CareSource.com** > Providers > Tools & Resources > Provider Manual, selecting Ohio MyCare, and then selecting the CareSource MyCare Ohio Waiver Provider Manual.

Impact

Waiver providers should review patients' service plans to ensure the codes authorized are the same codes submitted on final claims.

Importance

Obtaining prior authorization for waiver services will help your practice avoid unnecessary claim denials.

Questions?

If you have any questions or concerns about the codes or the authorized units, please contact your CareSource Care Manager.

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