



## **Network Notification**

**Notice Date:** April 26, 2019  
**To:** Ohio Marketplace Providers  
**From:** CareSource  
**Subject:** MyCare Waiver Provider Signature Policy Reminder  
**Effective Date:** December 31, 2018

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As announced in a CareSource network notification dated Nov. 20, 2018, entitled "[MyCare Waiver Provider Signature Policy](#)," CareSource would like to remind MyCare Ohio providers of a requirement from the Ohio Department of Medicaid (ODM) regarding waiver signatures.

The Conditions of Participation rule, Ohio Administrative Code (OAC) 5160-45-10 (effective Jan. 1, 2018) references compliance with OAC 5160-44 including rule 5160-44-02, which requires the person-centered services plan "be finalized and agreed to, with the informed consent of the individual, in writing, and by all people and providers responsible for its implementation."

A signature must be obtained for direct care services during:

- New service initiation
- Assignment of a new provider

Direct care services are defined as personal care, waiver nursing, home care attendant, choice home care attendant, out-of-home respite, enhanced community living, adult day health services, social work counseling and independent living assistance.

Acknowledgement of the services can be completed on the [Provider Portal](#) (**CareSource.com** > Login > Provider > Ohio). By selecting the acknowledgement on the Provider Portal, the provider is acknowledging and affirming agreement to provide services as authorized by the member's waiver service plan. If the provider is not in agreement with the service, the provider can make comments on the Provider Portal or notify the member's Care Manager.

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