



# NETWORK Notification

**Notice Date:** May 31, 2024  
**To:** HAP CareSource™ MI Health Link (Medicare-Medicaid Plan) Providers  
**From:** CareSource  
**Subject:** Change to Prior Authorization Request Process for Part B (Medical Drugs)  
**Effective Date:** July 1, 2024

### Summary

Effective July 1, 2024, there will be a change of process when initiating prior authorization (PA) requests for Part B (medical drugs) for HAP CareSource MI Health Link members. Currently, PA requests are submitted directly to CareSource. As of July 1, 2024, providers must submit PA requests through the ESI – Evicore portal ([www.eviCore.com](http://www.eviCore.com)).

### Impact

Providers no longer submit PA requests directly to HAP CareSource MI Health Link. Beginning July 1, 2024, providers must submit PA requests through the ESI – Evicore portal.

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To register for an orientation session:

1. Go to [EviCore.webex.com](http://EviCore.webex.com).
2. Select “WebEx Training” from the menu bar on the left.
3. Click the “Upcoming” tab and choose the session you want to attend.
4. Click “Register” next to the session you wish to attend.
5. Enter the registration information.

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