



# NETWORK Notification

**Notice Date:** September 17, 2024  
**To:** Michigan MI Health Link Providers  
**From:** HAP CareSource™ MI Health Link (Medicare-Medicaid Plan)  
**Subject:** Prior Authorization Updates  
**Effective Date:** January 1, 2025

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## Summary

Effective January 1, 2025, HAP CareSource™ MI Health Link will have several updates and reminders for this plan year.

- This is a reminder that if a provider is not part of the HAP CareSource MI Health Link network, prior authorization must be obtained before any service is rendered to the member.
- Changes to retrospective authorization submission time period:
  - HAP CareSource MI Health Link will conduct a retrospective review of medical services received by members when a request is received within 90 days of the date of service or discharge. HAP CareSource MI Health Link considers retrospective authorization review appropriate when **ANY** of the following circumstances have occurred:
    - A HAP CareSource MI Health Link member is unable to advise the provider of plan enrollment due to a condition that renders the member unresponsive or incapacitated.
    - The member is retrospectively enrolled which covers the date of service.
    - Urgent service(s) requiring authorization was/were performed, and it would have been to the member's detriment to take the time to request authorization.
    - The new service was not known to be needed at the time that the original prior authorized service was performed.
    - The need for the new service was revealed at the time the original authorized service was performed.
    - The service was directly related to another service for which prior approval has already been obtained and that has already been performed.

## Impact

Retrospective requests must be received within 90 days from the date of service or discharge and meet one of the criteria items listed above. Non-participating providers must submit a prior authorization request for any service.

## Questions?

Please contact Provider Services at **1-833-230-2159** with any questions.

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