



NETWORK *Notification*

Notice Date: February 19, 2025
To: Michigan Medicare-Medicaid Plan Providers
From: HAP CareSource™ MI Health Link (Medicare-Medicaid Plan)
Subject: Medical Record Reviews

Summary

HAP CareSource MI Health Link conducts annual chart reviews on members who participate in MI Health Link products. Medical record reviews help us confirm the accuracy of diagnoses that have been submitted on a claim during the service date range in question. Conditions that are actively being treated or those that may affect the patient's treatment should be documented in the medical record and reported on a claim at least once every calendar year.

Impact

We are reaching out as a courtesy to make you aware that we are beginning outreach for medical records for our next review. Outreach regarding this review may come directly from a HAP CareSource MI Health Link representative or through one of our trusted vendor partners. When contacted, you will receive a list of HAP CareSource MI Health Link members for whom we are requesting chart information, along with other important details on chart submission methods and points of contact.

Importance

If you are a contracted provider in HAP CareSource MI Health Link's network, you must participate in the chart review and provide the charts requested. Please refer to your provider contract and the HAP CareSource MI Health Link Provider Manual for additional information.

Questions?

We appreciate your cooperation in advance and look forward to working together to complete this chart review. If you have additional questions, please review the [Frequently Asked Questions document](#).

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