

NETWORK Notification

Notice Date: October 1, 2025

To: HAP CareSource MI Health Link (Medicare-Medicaid Plan)

From: HAP CareSource

Subject: Caregiver Personal Care Services

Effective Date: August 1, 2025

Summary

We would like to inform you about an important update regarding the authorization of units for T1019-Personal Care Services. Effective August 1, 2025, units were limited to the weekly authorized amounts. This does not include caregivers in which the member is the employer and falls into the self-determined requirements This change is intended to streamline our processes and ensure compliance with industry standard service delivery standards.

Should you have any questions or require further clarification regarding this update, please do not hesitate to reach out to your Care Manager/Care Coordinator, or contact Provider Services at **1-833-230-2159**

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