



HEALTHY INDIANA PLAN (HIP)



CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, llame al 1-844-607-2829.

如果您或者您在帮助的人对 CareSource 存有疑问, 您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈, 请致电 1-844-607-2829.



## Healthy Indiana Plan (HIP) questions?

If you have any questions about the Healthy Indiana Plan, please contact **1-877-GET-HIP-9** (**1-877-438-4479**).

We hope that you'll be happy with CareSource and let us know if you have any problems or concerns, so we can try to resolve them for you.

HIP Members can change their membership any time before making the first POWER account contribution or within 60 days of assignment, whichever comes first. You'll receive more information when you enroll in the mail or you can visit the Indiana Family and Social Services website at <http://www.in.gov/fssa/hip/>.



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 817

DAYTON OH

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: CARESOURCE HIP/HHW  
CARESOURCE  
PO BOX 8738  
DAYTON OH 45482-0459

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



so much **more** than

# HEALTH INSURANCE



## Why CareSource®?

CareSource offers Healthy Indiana Plan (HIP) coverage for eligible non-disabled Hoosiers ages 19-64. This type of coverage allows you to participate in cost- and quality-conscious health care decisions. And helps to create pathways to jobs that promote independence from public assistance. In addition to the benefits required by the State of Indiana in the Healthy Indiana Plans, we provide:

- Vision and dental care**, including checkups, teeth cleanings, and eyeglasses
- Low-cost prescription drugs**, including all medically-necessary Medicaid-covered medications
- CareSource24®**: Our 24/7/365 Nurse Advice Line
- Job Connect**: Job assistance including coaching and training (*as well as rides to and from coaching and training sessions*)
- Help4U**: Case Managers who can assist with housing, medical equipment, utilities, and other urgent basic needs

- SafeLink Free Cell Phone Program** (*for eligible members*) to contact CareSource24® and the Customer Care Advocacy Team
- Babies First**: An incentive program that rewards pregnant and new mothers for healthy habits
- Text4baby**: A free text message three times per week, timed to the due date or baby's birth date, through pregnancy and up until the baby's first birthday
- Medication Therapy Management**: One-on-one medication review and consultation with your pharmacist to ensure your medications are appropriate and safest for your health care needs
- Boys & Girls Club Membership** (*for children aged 6-18 years*)
- Girl Scout Membership** (*for children in grades K through 8*)

## Choose CareSource

We care about you and your health. We'd love to have you join our Healthy Indiana Plan. If you're already enrolled in a plan, you can only switch during a specified open enrollment time. Visit <https://secure.in.gov/fssa/hip/> for more information or call **1-877-GET-HIP-9** (1-877-438-4479).

For more information about CareSource:

- VISIT** [CareSource.com/HIP](https://secure.in.gov/fssa/hip/)
- CALL** 1-844-607-2829  
(TTY: 800-743-3333 or 711)

- Express Banking®**: A bank account from Fifth Third Bank with no monthly service charge, no balance requirement, no overdraft fees, and a debit card for purchases
- CareSource Mobile App**: Provides access to member ID card, "how-to" videos, and a quick search for doctors
- Extra Help Cards**: Up to \$50 in Walmart gift cards for completing healthy activities. Can be used for over-the-counter items like Tylenol, cough medicine, and vitamins; household products including toilet paper, detergent; personal items like soap, shampoo, diapers; healthy food
- MyHealth**: Online programs for childhood obesity management, smoking cessation, and other healthy lifestyle changes
- Disease Management programs** for asthma, ADHD, autism, behavioral health, chronic kidney disease, and many more

Mail this card for more information about CareSource.

First Name

Last Name

Address

City

State  Zip Code

There is no charge to send this back to us.

Email

Phone

What is the best time for a CareSource representative to contact you to explain plan benefits and answer questions?  
 A.M.  P.M.

Would you like to communicate with us by email?  
 Yes  No

